Residential Customer Variances and Long Term Maintenance

The customer variance procedure can be found in detail in IRWD’s Rules and Regulations. All customers can obtain a variance for an eligible reason. Once approved, residential variances become effective on the date the request for variance was submitted to the District. With the exception of acre changes and base indexes, customer variances require annual renewal otherwise they will expire. Customers are sent notification of variances due to expire 90 days prior to the expiration date. They do not need to submit documentation annually but do need to confirm that the variance is still needed.

Residential Variances are available for the following reasons:

* 1. [a] additional people residing in a dwelling unit
  2. [b] medical needs
  3. [c] licensed care facilities
  4. [d] fire control zones (or other regulatory requirements)
  5. [e] larger irrigated landscape area
  6. [f] livestock/horses
  7. [h] common area washing machines
  8. [i] other, as determined on a case by case basis