

How to Read Your Water Bill



Western Municipal Water District
14205 Meridian Parkway
Riverside, CA 92518

Visit www.wmwd.com for 24-hour account access and valuable information, including water-use-efficiency tips.

Bill Date: 12/21/2010 Customer: WESTERN CUSTOMER Billing Period: 11/08/10 - 12/13/10 Days of Service: 35 Days Email Address: Please Update	Primary Phone: 000-000-0000 Secondary Phone: Please Update Work Phone: Please Update	Account Number: 0000000-000000 Bill Number: 0000000
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24-hour Payment & Account Information - (951) 571-7104, Option 2

Activity Since Prior Statement	
Billing	\$117.81
Total Payment Received Since Last Billed	\$118.00CR
Total Past Due and Payable Now	\$0.19CR

Water-Use-Efficiency Is Key...

Important News for You...

Usage Information
 Service Address: 1234 Somewhere Ave
 Meter # 00000000 Current Read 2490 Previous Read 2458


Detail of Current Charges & Adjustments

Water Consumption:	
Riverside Utility Tax	5.15
System Charge	30 Days X \$ 0.62300 18.69
Consumption	32 ccf X \$ 1.75000 56.00
Pumping Charge	32 ccf X \$ 0.14313 4.58
Water Reliability Charge	32 ccf X \$ 0.070000 2.24
Wasterwater Charge	30 Days X \$1.66400 49.92
Total Current Charges	\$136.58
Total Balance Due	\$136.39

Detach lower portion and return with your payment. Do not staple. Please allow at least 5 business days for mail delivery.

Past Due	\$0.19CR	Due by 3:00 pm on	12/28/2010
Current	\$136.58	Due Date	01/10/2011
TOTAL DUE	\$136.39	Amount Enclosed	

Account Number: 0000000-000000
 Bill Number: 00000000
 Bill Date: 12/21/2010
 Customer Name: WESTERN CUSTOMER

WESTERN CUSTOMER
1234 WATER WAY
RIVERSIDE, CA 92508

WESTERN MUNICIPAL WATER DISTRICT
P.O. BOX 7000
ARTESIA, CA 90702-7000

33330098983240298340000000

A. Your account number is easy to spot at the top of the bill. Your account number is comprised of two sets of numbers. The 7-digit number to the left of the dash is your customer number. The 6-digit number to the right of the dash is your account number.

B. The billing period is the time between your most current meter reading and the previous one.

C. Western's mailing address and web address is provided for your convenience.

D. Western offers 24-hour payment and account information.

E. The previous bill amount is the amount that was due on the prior month's bill. The payment date is the date your most recent payment was received by Western. If more than one payment was received during the current month, the payment amount will be a total of all payments.

F. If your water service is supplied within the city limits of Riverside, you'll see the Riverside Utility Tax listed.

G. The system charge is a fixed monthly fee that covers operating and maintaining the entire water system.

H. This is the amount due for the water actually used during this billing cycle. In this example, the customer used 32 units of water. The total for the water consumed is \$56.00

I. The pumping charge reflects the cost of power to pump water to your location. The pumping charge will vary depending on distance and/or elevation.

J. The water reliability charge is set aside in a designated fund to pay for construction projects and inter-agency agreements that will provide additional water sources to Westerns retail customers. Having redundant sources of water is prudent water supply management.

K. If Western supplies your sewer service, this is your monthly sewer charge.

L. These are the total current charges.

M. This is your total account balance which includes current and any past due charges.

N. Be sure to check the message boxes, as well as your newsletter, On Tap, for important information such as water use efficiency tips and billing notices.

O. To help you track your water usage, your bill has a historical usage graph. Consumption is listed in billing units. One unit is equal to 100 cubic feet or 748 gallons. The graph shows your current and prior year's usage. The difference between your current reading and your previous reading tells Western your billable water usage.

P. Detach the bottom portion of the bill to return with your payment, ensuring you receive proper credit. On this portion, you'll find your account number, total charges and due dates. Please note that if you have past due charges, you will have a due date for the past due charges and a due date for the current charges. You'll also find a space to write the amount

How to Read Your Water Bill (cont.)



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Billing Period: 11/08/10 - 12/13/10
Days of Service: 35 Days
Email Address: Please Update

Primary Phone: 000-000-0000
Secondary Phone: Please Update
Work Phone: Please Update

Account Number: 0000000-000000
Bill Number: 0000000

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Usage Information
Service Address: 1234 Somewhere Ave
Meter # 00000000 **Current Read** 2490 **Previous Read** 2458

Property Usage History



Detail of Current Charges & Adjustments

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P

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TOTAL DUE	\$136.39	Amount Enclosed	

To avoid a late fee of \$25.00, a payment for the past due amount must be posted by the due date above.

Please check box if you have filled out either the change of contact information form or the Direct Pay application on the reverse side of this payment coupon. **S**

Do not send cash. No staples. Please make checks payable to WMWD

Account Number: 0000000-000000
Bill Number: 00000000
Bill Date: 12/21/2010
Customer Name: WESTERN CUSTOMER

WESTERN CUSTOMER
1234 WATER WAY
RIVERSIDE, CA 92508

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33330098983240298340000000

WESTERN MUNICIPAL WATER DISTRICT
P.O. BOX 7000
ARTESIA, CA 90702-7000

you're paying if it's different from the balance. Be sure to write your account number on your check. Make checks payable to WMWD and mail to the address on the return payment stub. We provide a return envelope with your bill each month. The address on the front of the stub must be visible through the window on the return envelope.

Q. Please check your contact information to make sure it is correct. If you need to change this information, please check the box and complete the back of the stub.

R. Be sure to read the back of your bill for information on Western's billing policy, delinquent accounts and office hours.

S. Check this box if you have filled out either the change of contact information form or the Direct Pay application on the reverse side of this remittance slip.