

SECTION 2360 VARIANCE POLICY (R-09-06-02, O-225)

§ 2361. Purpose.

Variance for increased water allocation may be provided for any of the following reasons and are subject to period review: Variances will be based on the current Drought Stage adopted by the Board of Directors and referenced in the Water Shortage Contingency Plan (O-225).

§ 2362. Variance for Indoor Allocation (MO 5086):

- A. Additional Residents: Additional 55 gallons per day (gpd) for each additional person. Documentation of additional residents must be submitted with application if the property will have more than 8 full-time residents. This may be children’s birth certificates, school records, copies of income tax returns, lease agreements, etc. Type of documentation provided for this variance will be verified and notated on the variance form. After verification is complete, documentation provided by customer will be destroyed. *MO #4864*

- B. Licensed Child or Adult Care Facility (in a residential unit): An additional 27.5 gallons per day per resident if day care facility only. An additional 55 gallons per day per resident if in-home care. A copy of business license issued by the California Department of Social Services must be submitted with the application.

- C. Medical needs: If a medical need requires an increase in the amount of water allocated to the property, a determination will be made on a case by case basis. In order to be considered for a variance for medical needs, customers must fill out the Variance Request form and include a letter from their treating physician detailing out the diagnosis and reason for the additional allocation of water. Documentation must include the estimated monthly amount of additional water needed as well as the length of time in which the additional water will be required. Failure to provide the required documentation will result in a denial of the Variance Application.

§ 2363. Variance for Outdoor Allocation: (MO #4655)

- A. EVMWD customers are solely responsible for certifying and updating their irrigated square footage. The square footage provided by the customer will be the official number used to calculate bills for that meter.
1. Customers should review their official square footage calculation as necessary. If there are changes, then the customer may apply for a variance and provide backup documentation. This backup will consist of a map of the area watered by that particular meter, the square footage irrigated, and the method of measurement. Any changes will be verified by EVMWD.
 2. If a variance is granted, EVMWD will change the square footage in the billing system and calculate bills on a going forward basis from the date the variance is verified. If requested, EVMWD may adjust previous bills to reflect the correct square footage back for a maximum of 12 months from the date the variance is received. In no case will EVMWD adjust bills farther back than 12 months.
- B. Pools: For initial filling, or refilling of pools every five years, the amount will be calculated based on size of pool.
- C. Large animals: Animals such as horses and donkeys/mules may be allowed an increased budget. This will be on a case by case basis. Horses normally require eight (8) to fifteen (15) gallons per day. Multiply the number of large animals times 15 gallons per day for 30 days.
- D. Other: Requests other than stated above shall be reviewed on a case by case basis to determine the viability of the request.

§ 2364. Application Procedure.

The Application will be reviewed by Customer Service staff. If the request for variance of water allocation is declined, a written ruling on the Application will be returned to the customer stating the reasons why the request of increase was declined.

§ 2365. Appeal of Variance Review.

Any customer dissatisfied with the outcome of variance review can submit a written appeal to the General Manager.