

Schedule No. VAR
VARIANCE EXPLANATION AND PROCESS

Residential Water SMART Allocation Program - Variance

The Water Smart Allocation program is applicable to all individually metered residential water service. The Water SMART Allocation program is based on four (4) people per home and the specific landscaped area of each customer's lot. While the Water SMART program is designed specifically for each individual customer, there may be instances when a customer needs a modified Water SMART allocation. These situations will be administered through the Variance Process described in this tariff.

Variations

1. Grounds for Variance

Variations are classified as either indoor or outdoor variance. Each type of variance is subject to different rules. Proof acceptable to Valencia Water Company (the Company) will be required for each variance. Variations may be inspected and/or require periodic renewal. The Company will document its conclusions pertaining to whether a variance is accepted, amended or denied. The Company reserves the right to rescind any and all variations granted if in violation with this tariff.

2. Indoor Variations Allowed

The following indoor variations are allowed once approved by the Company

a. Number of people residing in the individually metered residential home (Water SMART allocation standard set at four (4) people per home)

1. Each additional two (2) people in a residential home will increase the monthly allocation by (C)
1,650 gallons per month.
 - Up to four (4) people is 6500 gallons per month
 - Five (5) to six (6) people is 8,150 gallons per month
 - Seven (7) to eight (8) people is 9,800 gallons per month
 - Additional 1,650 gallons per month for each additional two (2) people over eight (8) (C)
2. All variation requests are subject to proof of residency that is acceptable to the Company (e.g. birth certificates, school records, etc.).
3. As a condition to approving a variation request of nine (9) people or greater in a residential home, the Company will require a residential water survey of the home.
4. Approved Variations for additional people are valid for two (2) years and must be resubmitted on or before the expiration date to remain in effect.
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(Continued)

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Keith Abercrombie

General Manager

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2. Indoor Variances Allowed

b. Licensed Care Facilities (in an individually metered residential home)

1. A current license from the appropriate agency will be required.
2. A licensed 24 hour care facility will be allocated increases based on additional people per residential home at 1,650 gallons per month per two additional persons. (C)
3. A licensed day care facility (not 24 hour) will be allocated increases based on additional people per residential home at 750 gallons per month per additional person.
4. Additional special medical needs will be determined as stated below in 2.c.
5. Approved Variances for Licensed Care Facilities are valid for one (1) year and must be resubmitted on or before the expiration date to remain in effect.

c. Medical Needs

1. Variance approval for increased allocations will be determined based on the type of medical needs as defined by a medical provider. Approval will be contingent upon medical documentation substantiating the requested variance amount.
2. Approved Variances for medical needs are valid for two (2) years and must be resubmitted on or before the expiration date to remain in effect.

3. Outdoor Variances Allowed

The following outdoor variances are allowed once approved by the Company

a. Landscaped Area

1. The Landscaped Area (LA) assigned to a residential customer will be changed so that the water allocation is based on the actual landscaped area maintained and irrigated by the residential customer. (D)
2. The LA will exclude customer owned property that is maintained and irrigated by another (e.g. HOA or LMD).
3. Swimming pools are considered part of the LA.
4. It is the obligation of the customer to provide the Company with acceptable documentation of the actual landscaped area served. This will consist of a two dimensional 8.5" x 11" drawing/sketch. The drawing must show the overall lot and the foot print of the house, hardscaped areas and landscaped areas.
5. If the landscaped area cannot be confirmed by the Company using County property tax assessor information and Google Earth, or its equivalent, the Company will perform a field verification of the landscaped area.

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Valencia Water Company
24631 Avenue Rockefeller
Valencia, CA 91355
Los Angeles County

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3. Outdoor Variances Allowed

b. Fire Control Zones

Changed allocations will be approved by the Company for residential customer maintained and irrigated Fire Control Zones (FCZ) based on such factors as area, slope, planting material, etc as defined by the local fire department. Approval will be contingent upon fire department documentation substantiating the requested variance amount.

4. Non Variance Items

The following cases are not considered variances.

- a. Edible Crops.
- b. Filling (or refilling) swimming pools and spas.
- c. Large dogs.

5. Effect of Approved Variance to Water SMART Allocation

Approved variances will extend each tier of the residential Water SMART Allocation structure by the approved number of increased gallons (or equivalent ccf's).

6. How to Request a Variance

- a. Call in, walk in or web request
- b. Complete and signing form
- c. Submit all other documentation as defined above in this tariff.

7. Effective Date and Termination Date of Variance

- a. An approved variance will become effective within thirty (30) days of receipt of the variance request.
- b. Approved variances are valid for the period specified above in this tariff.
- c. Approved variances valid for a specified time period automatically terminate upon change of ownership of the residence.

8. Variance Renewals

- a. Approved variances with a specified termination date must be resubmitted on or before the expiration date to remain in effect.
- b. Variance renewals follow the same process as the original variance as defined above in this tariff.

9. Customer Variance Grievance Procedure

If a variance request response from the Company is not in compliance with this tariff, a customer may request mediation with the California Public Utilities Commission. The Commission will review the basis of the variance request discrepancy and provide judgment in accordance with its findings.

(N)

(N)

(To be inserted by utility)

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Advice Letter No. 132

Keith Abercrombie
NAME

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General Manager
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