

**Account Information**

ACCOUNT NUMBER: BILLING DATE: 05/19/16  
 CUSTOMER NAME:  
 SERVICE ADDRESS:

**PREVIOUS CHARGES**

Amount of prior balance	\$	708.37
Payment Received	\$	0.00
Balance Forward		\$ 708.37

**CURRENT CHARGES**

Classification Code - Water Residential		
Basic Water Charge	\$	11.39
Water Usage Charge in Billing Units (BU)		
Tier 1	13 BU @ 1.49	19.37
Tier 2	3 BU @ 1.70	5.10
Tier 3*	4 BU @ 9.13	36.52
Tier 4*	4 BU @ 9.13	36.52
Tier 5*	3 BU @ 9.13	27.39
Total Water Charges	27 BU	\$ 136.29
Total Sewer Charges		\$24.83

Total Current Charges \$ 161.12  
**Total Amount Due By 06/02/16 \$ 869.49**

\*\$7.43 of the \$9.13 per BU is a penalty for using water in excess of your water budget.

**Water Meter Information**

Current Read Date	05/18/16	Prior Read Date	04/20/16
# Days This Year	28	# Days Prior Year	0
Current Usage	27	Prior Year Usage	0
Current Read	1549	Prior Read	1522
Meter Number	51960970	Meter Size	1"



**moulton niguel**  
 water district  
 Customer Service (949) 831-2500  
 Account Inquiries (949) 448-4050

**Special Message**

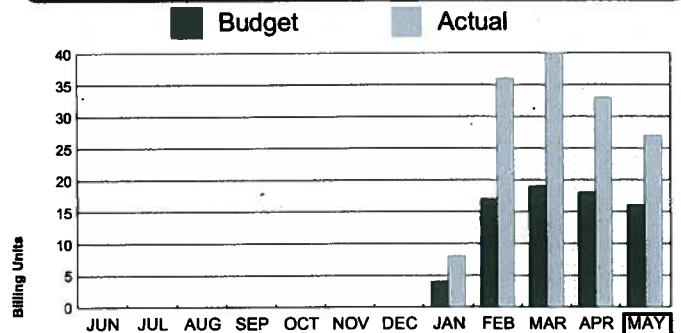
**MNWD Water Shortage Contingency Plan (WSCP) Is In Effect**

**Stage 2:** The ordinance took effect on **July 1, 2015**, requiring customers to stay within their water budget or pay a penalty resulting in a charge of \$9.13 for every billing unit of water used in excess of their water budget.

For information about the WSCP and rebates, please visit [www.mnwd.com](http://www.mnwd.com). For water saving tips, visit [www.mnwd.com/watersavingtips](http://www.mnwd.com/watersavingtips).

Your water budget for 04/20/16 - 05/18/16 = **16 BU**  
 Your current billed usage: 27  
 Persons in household = 6 ET Total = 3.80  
 Estimated landscape irrigation area = 1,572 sq feet

**Your Usage History**



1 BU = 100 CUBIC FEET OF WATER OR 748 GALLONS

PLEASE RETURN BOTTOM PORTION WITH YOUR PAYMENT



P.O. Box 30204  
 Laguna Niguel, CA 92607-0204

PLEASE MAKE YOUR CHECK PAYABLE TO:  
**MOULTON NIGUEL WATER**

MN10520A  
 9000001813 00.0000.1813 1813/1



SAN CLEMENTE CA 92672-4980

[1/1]

**Amount Due**

ACCOUNT NUMBER:  
 DUE DATE: 06/02/16  
**TOTAL AMOUNT DUE: \$ 869.49**

**Amount Enclosed**



MOULTON NIGUEL WATER  
 PO BOX 30204  
 LAGUNA NIGUEL CA 92607-0204

00000740910 0008694952

## LEADING THE WAY IN SERVICE

### **ABOUT YOUR BILL**

Water and sewer rates are determined by the Board of Directors based on an analysis of the District's cost to provide water and sewer services. Your bill consists of a basic fixed charge for water and sewer service plus a charge for the water used.

### **MOVING?**

When you close your account, a confirmation number will be issued. Refer to this number for any questions regarding your closing statement. Please contact the District at least one working day before the desired closing date. You are responsible for all water and sewer charges until the District is notified to stop service.

### **BILLING DISPUTES**

The District should be contacted within 60 days of the date billed or the bill will be considered correct and payable. If you disagree with the charges on your statement, please contact the District at (949) 831-2500.

### **HOW TO PAY YOUR BILL**

Mail payments to P.O. Box 30204, Laguna Niguel, CA, 92607-0204, or pay at the Main Office located at 27500 La Paz Road, Laguna Niguel. A drive-up payment box is located at this address for use during and after regular business hours. Our office hours are 8:00 a.m. – 5:00 p.m. Monday through Friday. It is the customer's responsibility to assure that payments are submitted to the District on or before the due date.

### **WHEN YOUR BILL IS DUE**

Your bill is due on or before the date indicated. If not paid by the due date, a late notice fee will be charged to your account when it is necessary to send a reminder of a past-due balance. If service is discontinued for nonpayment, it will be restored only after all charges including a reconnect fee have been paid. The reconnect fee is non-refundable. You may also be required to pay a deposit.

If you are unable to pay this bill by the due date, please call (949) 831-2500 to discuss payment arrangements.

### **DROUGHT RESPONSE**

Due to current drought conditions in California, water suppliers have been mandated to reduce water consumption. MNWD has adopted a Water Shortage Contingency Plan ordinance that establishes stages of actions that may be implemented during reduced water supply conditions to curtail water use. When Stage 2 or higher is in effect, if you use water in excess of your water budget, you are in violation of the ordinance and will be subject to penalties set forth in the ordinance. You have the right to appeal the imposition of the penalty. For a copy of the ordinance and penalty appeal procedures, please visit [www.mnwd.com](http://www.mnwd.com).

**MAIN OFFICE**  
27500 La Paz Road  
Laguna Niguel, CA 92677  
(949) 831-2500  
[www.mnwd.com](http://www.mnwd.com)



**MAILED PAYMENTS**  
If sending your payment by mail,  
send to the following address:  
P.O. Box 30204  
Laguna Niguel, CA 92607-0204