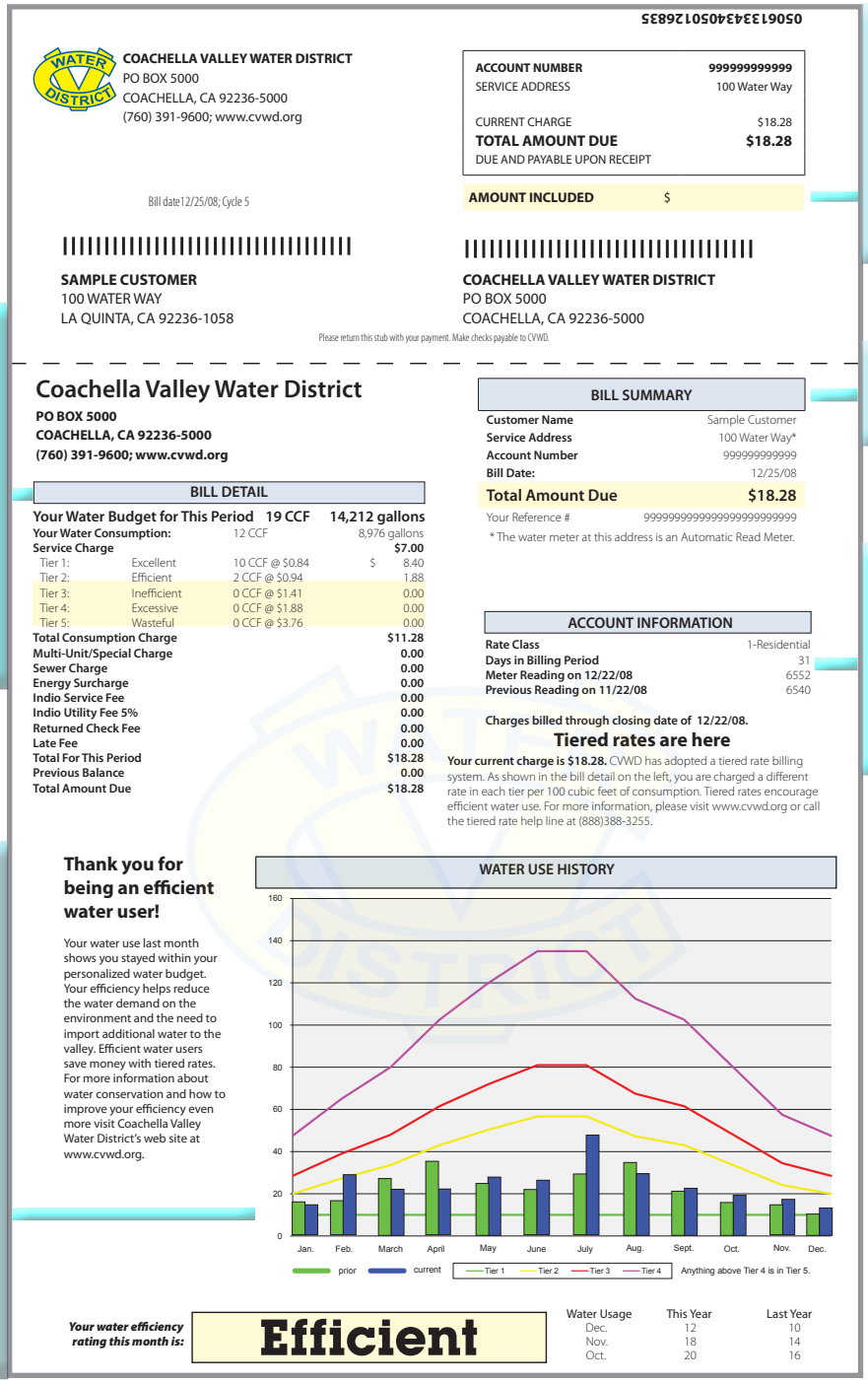
How to read your water bill

CVWD uses a tiered rate billing structure. Customers are assigned a water budget. A water budget is the amount of water each home or landscaped area needs for reasonable use.

Efficient water users who stay within their budget (tiers 1 and 2) pay the base rate or a discounted rate. Inefficient water users who exceed their budget (tiers 3-5) pay more.

Your monthly bill tells you if you are within your water budget. You are billed only for the water you use. If you are using more water than you are budgeted, visit www.cvwd.org for conservation tips.



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COACHELLA VALLEY WATER DISTRICT
PO BOX 5000
COACHELLA, CA 92236-5000
(760) 391-9600; www.cvwd.org

ACCOUNT NUMBER	999999999999
SERVICE ADDRESS	100 Water Way
CURRENT CHARGE	$18.28
TOTAL AMOUNT DUE	**$18.28**
DUE AND PAYABLE UPON RECEIPT	

Bill date12/25/08; Cycle 5

AMOUNT INCLUDED $

SAMPLE CUSTOMER
100 WATER WAY
LA QUINTA, CA 92236-1058

COACHELLA VALLEY WATER DISTRICT
PO BOX 5000
COACHELLA, CA 92236-5000

Please return this stub with your payment. Make checks payable to CVWD.

Coachella Valley Water District
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COACHELLA, CA 92236-5000
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BILL DETAIL

Your Water Budget for This Period		**19 CCF**	**14,212 gallons**
Your Water Consumption:		12 CCF	8,976 gallons
Service Charge			**$7.00**
Tier 1:	Excellent	10 CCF @ $0.84	$ 8.40
Tier 2:	Efficient	2 CCF @ $0.94	1.88
Tier 3:	Inefficient	0 CCF @ $1.41	0.00
Tier 4:	Excessive	0 CCF @ $1.88	0.00
Tier 5:	Wasteful	0 CCF @ $3.76	0.00
Total Consumption Charge			**$11.28**
Multi-Unit/Special Charge			**0.00**
Sewer Charge			**0.00**
Energy Surcharge			**0.00**
Indio Service Fee			**0.00**
Indio Utility Fee 5%			**0.00**
Returned Check Fee			**0.00**
Late Fee			**0.00**
Total For This Period			**$18.28**
Previous Balance			**0.00**
Total Amount Due			**$18.28**

BILL SUMMARY

Customer Name	Sample Customer
Service Address	100 Water Way*
Account Number	999999999999
Bill Date:	12/25/08
Total Amount Due	**$18.28**
Your Reference #	99999999999999999999999

* The water meter at this address is an Automatic Read Meter.

ACCOUNT INFORMATION

Rate Class	1-Residential
Days in Billing Period	31
Meter Reading on 12/22/08	6552
Previous Reading on 11/22/08	6540

Charges billed through closing date of 12/22/08.

Tiered rates are here

Your current charge is $18.28. CVWD has adopted a tiered rate billing system. As shown in the bill detail on the left, you are charged a different rate in each tier per 100 cubic feet of consumption. Tiered rates encourage efficient water use. For more information, please visit www.cvwd.org or call the tiered rate help line at (888)388-3255.

Thank you for being an efficient water user!

Your water use last month shows you stayed within your personalized water budget. Your efficiency helps reduce the water demand on the environment and the need to import additional water to the valley. Efficient water users save money with tiered rates. For more information about water conservation and how to improve your efficiency even more visit Coachella Valley Water District's web site at www.cvwd.org.

WATER USE HISTORY

160 140 120 100 80 60 40 20 0
Jan. Feb. March April May June July Aug. Sept. Oct. Nov. Dec.
prior current Tier 1 Tier 2 Tier 3 Tier 4 Anything above Tier 4 is in Tier 5.

Your water efficiency rating this month is: **Efficient**

Water Usage	This Year	Last Year
Dec.	12	10
Nov.	18	14
Oct.	20	16

Your account information and **total amount due** is listed on the tab. Please detach it, enter the amount enclosed and return it with your remittance in the envelope provided.

The **bill summary** lists the total amount due.

The **bill detail** shows your water budget. Each customer's water budget is different. It is based on household size, weather and landscaped area. A discounted rate applies to the first 10 units* of water a residential customer uses in a 30-day period. Additional units cost more depending on which tier they are.

Your **account information** describes the type of service, days in the billing period, date the meter was read and previous read date.

This graph compares your **water use history** this year to last year. It also shows how your water use fits in the tiered rate system. Notice how you are budgeted more water in the summer months. Everyone who stays beneath the second (yellow) line is considered efficient and will pay the base rate. If your graph ventures into tiers 3-5, you are considered inefficient and should take additional water conservation measures.

PO Box 1058
85995 Avenue 52
Coachella, CA 92236
www.cvwd.org
(760) 398-2651

* 1 unit = 100 cubic feet = 748 gallons